

## DOCUMENT 21

**From:** Teresa Birch  
**Sent:** 09 June 2009 16:30  
**To:** Fergus Macbeth  
**Subject:** RE: Letter received 29.05.09

Hi Fergus

Yes, I will send a holding response. I did speak to [REDACTED] in your absence and she said she'd look at it. I'm not sure how far she's got with it though – but I chased her earlier on today.

Thanks

Teresa

**Teresa Birch**  
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**From:** Fergus Macbeth  
**Sent:** 09 June 2009 15:44  
**To:** NICE Mail  
**Cc:** [REDACTED]  
**Subject:** RE: Letter received 29.05.09

I was in the process of getting further advice on this before I went off sick and have now got more information which might be helpful. Could you send her an apology and holding reply and say we will send a further letter in a week or so , please?

Thanks

Fergus

**From:** [REDACTED]  
**Sent:** 09 June 2009 09:52  
**To:** nice@nice.org.uk; Fergus Macbeth  
**Subject:** Letter received 29.05.09

Dear all,

Please find attached letter which requires a coordinated response.

Many thanks,

[REDACTED]  
[REDACTED]  
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